

Endeavors, Challenges and Opportunities

# About EMGS

Study in Malaysia



# Vision

Aspiring Malaysia as a leading study destination and talent development

# Mission

To serve as the forefront one-stop center for the global promotion of Malaysian education and the efficient management of international students experiences



# Education Malaysia Global Services at a glance

Established in 2012

Promoting

Malaysia
as the preferred
destination for
higher education

**One-Stop Centre (OSC)** 

One-Stop Centre (OSC) in KL, Cyberjaya & Kuching



A CLBG under the purview of the Ministry of Higher Education

**Visa Processing** 

for international students to study in Malaysia

#### **Events, Engagements, and Marketing Initiatives**

- Study in Malaysia Education Fairs
- State-of-the art Digital Marketing
- University-to-University & Governmentto-Government



#### **Key Mandates of EMGS**



#### **Promote**

Malaysia Internationally as Education Hub



#### **Process**

International Student Pass / Student Visa





#### **Engage**

Policy Makers, Embassies & Stakeholders



#### **Support**

Malaysia Higher Education Institutions & International Students

### Education MALAYSIA

# **EMGS** interlinks every stakeholder in Malaysia's higher education industry

#### **GOVERNMENT MINISTRIES**



Ministry of Health



Ministry of Tourism, Arts & Culture



Ministry of Foreign Affairs



Ministry of Higher Education (MOHE)



Ministry of Home Affairs



Ministry of Human Resource



Ministry of Education

#### **DEPARTMENTS / OFFICES**

- Embassies
- Department of Immigration Malaysia
- Royal Malaysia Police
- Prime Minister's Department of Malaysia



#### AGENCIES / INSTITUTIONS

- Public & Private Institutions
- Malaysia Qualification Agency (MQA)
- Polytechnic & Community College
- Accredited Center
- Language and Skills Center

#### PUBLIC

- International Students
- Public & Private Organization and Association

- Small Medium Enterprises
- Recruitment Agents

- Media
- Others..

# **EMGS Key Strategies**

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Enhance the global appeal and enrolment of international students at Malaysian higher education institutions.

2

Attract leading global universities to establish a presence in Malaysia.

3

Forge impactful partnerships between Malaysia and global universities and industries



# Current Landscape of Malaysia's Higher Education Sector

# MALAYSIA'S HIGHER EDUCATION INSTITUTIONS IN NUMBERS

10
FOREIGN
BRANCH
CAMPUSES

20
PUBLIC
UNIVERSITIES

40+ LANGUAGE & SKILL CENTRES 160+
PRIVATE
HIGHER
EDUCATION
INSTITUTIONS

407+
CERTIFICATE PROGRAMS

378+
DIPLOMA PROGRAMS

MALAYSIA'S
TYPE OF STUDY
PROGRAMS
IN NUMBERS

2,591+
BACHELORS DEGREE PROGRAMS

2,071+
MASTERS DEGREE
PROGRAMS

986+

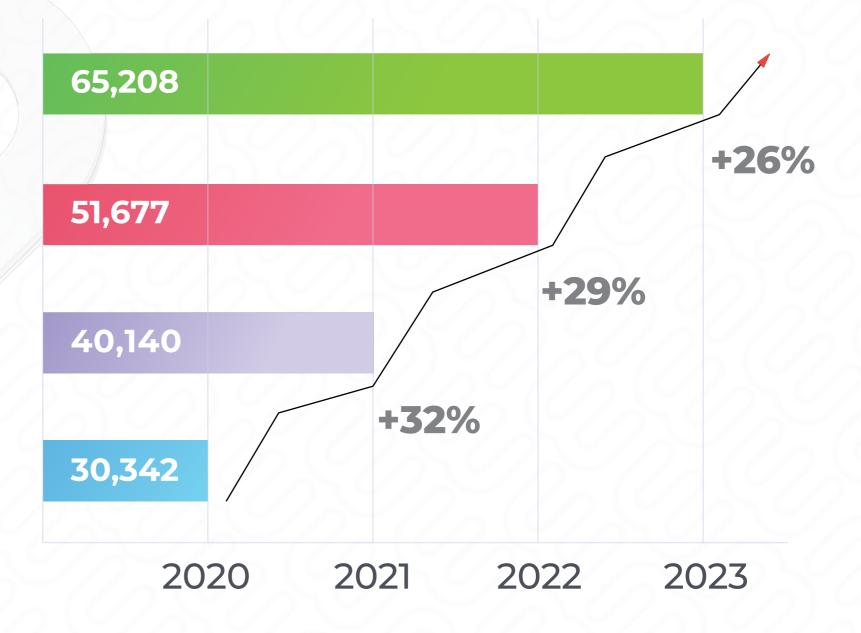
PhD PROGRAMS 957+

MOBILITY & EXCHANGE PROGRAMS

### RISINGTREND

Of International Students Enrolment in Malaysia\*

**Steady growth post-pandemic** 

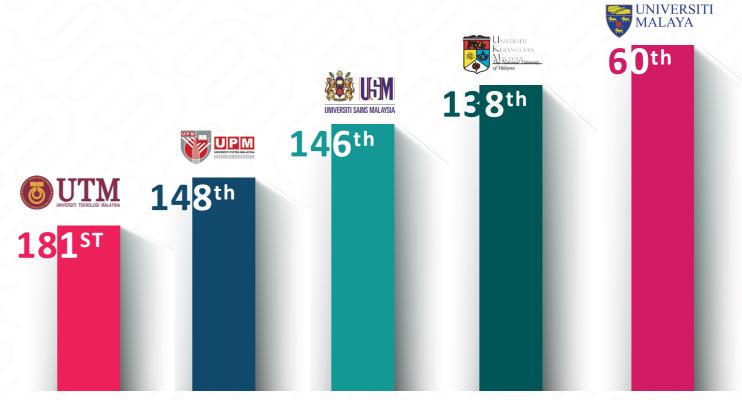


\*As of December 2023

### RISING TREND

# Of International Standing

Malaysian Universities Garnering Better Global Accolades



**TOP 200 IN QS WORLD UNIVERSITY RANKINGS 2025** 

Malaysian universities are showing significant improvement in global rankings, reflecting their commitment to excellence in education and research.

# Challenges Confronting Malaysia's Higher Education Sector

### STUDENT MOBILITY GAPS 2022

#### COUNTRIES WHERE MALAYSIA IS THE TOP 10 OUTBOUND DESTINATION

	COUNTRY	TOTAL OUTBOUND	MALAYSIAN INBOUND
INDONESIA		59,224	3,618
BANGLADESI	<del>1</del>	52,799	3,992
THAILAND		28,609	398
SRI LANKA		28,199	741
PAKISTAN		71,865	1,370
JAPAN		222,661	1,090
NEW ZEALAN	ID	30,650	777

Source: UNICEF

#### STUDENT MOBILITY GAPS 2022

#### COUNTRIES WHERE MALAYSIA IS NOT THE TOP 10 OUTBOUND DESTINATION

COUNTRY	TOTAL OUTBOUND	MALAYSIAN INBOUND
USA	833,204	108
UK	600,589	299
FRANCE	252,856	588
GERMANY	376,359	286
TURKEY	224,048	53
SOUTH KOREA	118,528	628
CANADA	312,630	33

Source: UNICEF

#### INCREASINGLY FIERCE GLOBAL COMPETITION

# UK universities paying millions in agent fees to secure international students

Student recruitment industry has rapidly expanded as universities become increasingly dependent on income from overseas



#### **EURASIA**

# International higher education is driving a new regional order



Aliya Kuzhabekova 23 September 2023







Last year was a remarkable year in the history of post-Soviet Eurasia. As the countries of the region celebrated 30 years of independence, trying to recover from the economic consequences of the global

23rd Aug 2023

# South Korea aims to attract 300,000 international students by 2027

#### Short on time? Here are the highlights:

- The South Korean government has announced a plan to significantly expand the country's foreign enrolment through the rest of this decade
- It will use a combination of incentives including scholarships, lowered language and visa requirements, and an
  easier pathway to permanent residency for master's and doctoral students
- Associated goals are diversifying the international student population to include more Indian, Pakistani, Polish,
   US, and Indian students particularly in STEM programmes

## Malaysia's Global Higher Education Opportunities

### MALAYSIA'S COMPETITIVE ADVANTAGE

33% Increase in International Enrolment (2022-2023)

Strategic Location in Southeast Asia

Economic Growth & Digital Transformation

04 Cultural & Linguistic Appeal

Government & Private Sector Collaboration



# MALAYSIA'S PREMIER EDUCATIONAL HUB

#### **Literacy Rate: 95.71% in 2021**

- Reflects national educational commitment.
- Indicates a literate, capable workforce.

#### **English Proficiency: Top 3 in Asia**

- Facilitates international academic integration.
- Enhances communication across diverse cultures.

#### **Global Student Attraction**

- Draws students for quality, affordable education.
- Supports a growing international student community.
- Kuala Lumpur in the top 30 QS Best Student City globally, top 6 in Asia (2023).

#### **Expatriate-Friendly Policies**

- Encourages a diverse, educated expat workforce.
- Implemented a Graduate Visa Program, now accessible to students from 25 countries.



### MALAYSIA'S GLOBAL STANDING



- Kuala Lumpur Top 5 in Asia Most Affordable Study Destination
- **10<sup>TH</sup> Most Peaceful Country in the World by Global Peace Index**
- 38<sup>th</sup> Best Countries to visit in the World by US News
- Kuala Lumpur 28<sup>th</sup> Best Student City in the World
- 3<sup>rd</sup> in ASEAN in ICT Development Index ITU
- 25<sup>th</sup> Best Country for expat living HSBC Expat Explorer Survey
- No 1 Most Muslim-Friendly Travel Destination DinarStandard

#### MALAYSIA'S VALUE FOR MONEY

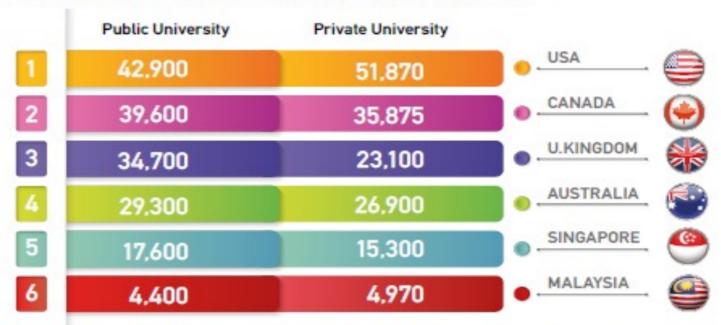


#### COST OF LIVING INDEX



Source: Cost of Living Index, 2019, https://numbeo.com/cost-of-living/comparison.jsp, (accessed 14Aug 2019)

#### HOW MUCH DOES AN INTERNATIONALLY RECOGNISED UNIVERSITY DEGREE COST PER ANNUM?



Remarks: Total tuition fees per annum (USD) to complete a Bachelor of Business. Tuition fees for 2020 enrolment, University of California, Princeton University, University of Waterloo, QUEST University, King's College London, The University of Buckingham, Australian National University, Bond University, Singapore Management University, KAPLAN, University Malaya, HELP University.

# EMGS' Global Internationalisation Initiatives



# Our Internationalisation Initiatives

around the world

+38 Countries

- Education Fairs and Bilateral Engagements
- Enhanced
   Digital Marketing

**Customer Data Platform** 

**Marketing Automation System** 

**Monitoring, Tracking & Measurement** 



EMGS's initiative focuses on enhancing the global appeal of Malaysian higher education through strategic partnerships, comprehensive student support services, and extensive marketing campaigns.



#### **EMGS One-Stop Centre**

**EMGS One-Stop Centre, Kuala Lumpur** 



**EMGS One-Stop Centre, Cyberjaya** 



**EMGS One-Stop Centre, Kuching** 



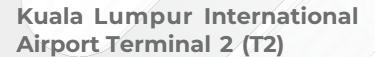
Our One-Stop Centre serves to manage the processing of student pass applications for International Students pursuing higher education at Malaysia's Public and Private Higher Education Institutes, Language and Training Centers. It also houses the Office of the Malaysian Immigration Department (Student Pass Unit, EMGS Branch) to facilitate student pass endorsements

#### International Student Arrival Centre (ISAC)

Kuala Lumpur International Airport Terminal 1 (TI)

Arrival Hall in the main terminal building at Level 3, before the immigration clearance counters.

(IMMIGRATION SPECIAL LANE for international student is available in KLIA TI)



Level 3A after the exit from the Skybridge. International students who arrives in Malaysia on Level 2 will be required to take the Passenger lifts to Level 3A.





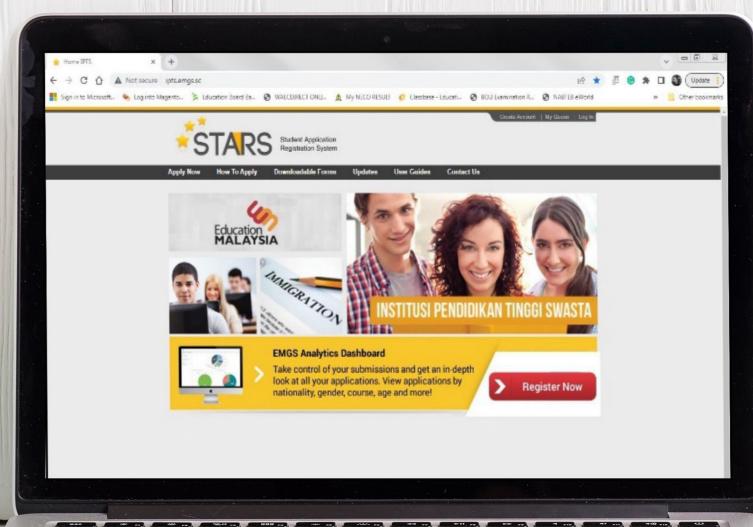






# EMGS Student Application Registration System (STARS)

- ONLINE VISA PROCESSING PORTAL
- DOCUMENT MANAGEMENT
- REALTIME UPDATES
- SUPPORT SERVICES





### EMGS HUB Mobile App

- STUDENT LIFESTYLE PORTAL
- VISA APPLICATION ASSISTANCE
- E-WALLET & DIGITAL ID
- STUDY IN MALAYSIA INFORMATION
- MANY MORE



